

Weinberg Village

Facility Hours and Visitation Policy

Policies and Procedures

Policy Number 8550

Policy: To encourage our residents to have friends and family visit Weinberg Village, it is our policy to allow our residents and their guests access at any time, however the normal recommended hours are from 9AM to 9PM. *

Procedures: Said policy is incumbent on the belief that resident guests follow Weinberg Village guidelines and do not interfere with the other resident rights.

1. Normal operating hours at Weinberg Village for business with other Organizations, businesses, vendors, and agencies shall be noted as 9AM to 5PM. Exceptions can be made if prior arrangements are made with the approval of the Executive Director.
2. During normal business hours, and in all cases, anyone entering the Facility shall produce proper identification prior to being granted permission to enter the premises. Entering a resident's room and visiting such residents will be allowed considering that other resident's rights are not being violated.
3. All visitors and staff must sign in at the front desk.
4. We encourage any visitor or staff with signs or symptoms of a communicable disease (including but not limited to COVID-19) not to enter the facility.
5. If a resident tests positive for a communicable disease or must follow isolation protocols, we will defer to the individual needs for that resident, and the essential caregiver policy for that resident.
6. Any visitor or staff member that has tested or been in contact with a person positive for a communicable disease (including but not limited to COVID-19) should notify the facility.

*Exceptions can be made to these hours at the discretion of Weinberg Village Management.

All policies and procedures are subject to change at the discretion of Weinberg Village Management.

Weinberg Village

Essential Caregiver Policy

Purpose

In-Person Visitation bill has been signed into law, creating Chapter 408.823, which is subject “In-person visitation.” This policy and these procedures are intended to comply with the regulations set forth in Chapter 408.823, Florida Statutes. A resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver.

Policy

The following are the procedures to be followed to identify Essential Caregivers for residents and the expectations. These procedures will be administered equally to all residents that request to have an essential caregiver, without regard to race, color, religion, sex (including gender identity and transgender status), age, national origin, disability, or veteran status.

Essential caregiver visitors provide emotional support to help a resident deal with a difficult transition or loss, upsetting event, making major medical decisions, needs cueing to eat and drink, stops speaking, or end-of-life. Essential caregiver visitors may be allowed entry into facilities on a limited basis for these specific purposes. The provider must allow at a minimum in-person visitation for at least 2-hours daily under these circumstances. At Weinberg Village the visitation will be between 7:00 a.m. – 9:00 p.m. Weinberg Village may make exceptions to the 2-hour visitation on a case by case basis for end-of-life residents. These exceptions will be discussed and agreed upon in Writing by the facility’s designee and the resident’s responsible party.

Procedures:

- I. **For designation and utilization of essential caregiver visitors.**
 - a. Weinberg Village will provide the Agency for Health Care Administration (AHCA) with a copy of the facility’s essential caregiver’s policy and procedure, with the initial licensure application, renewal application and/or change of ownership application.
 - b. Weinberg Village’s essential caregiver visitor’s policy and procedure is available on <https://weinbergvillage.org> homepage.
 - c. Weinberg Village will designate Suzanne Dai, DON, RN as key staff to support infection prevention and control training.
 - d. Weinberg Village will set a limit on the total number of visitors allowed in the space to accommodate the essential caregiver visitors.
 - e. All current residents and/or POA/Guardian if appropriate will be asked if they want to identify an Essential Caregiver.
 - f. New residents will be asked if they would like to identify an Essential Caregiver of record within 2 business days of request.

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- g. Residents are allowed in-person visitation in all the following circumstances, unless the resident objects:
 - i. End-of-life situations.
 - ii. A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
 - iii. The resident is making one or more major medical decisions.
 - iv. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 - v. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 - vi. A resident who used to talk and interact with others is seldom speaking.
 - h. All visitors must sign in and out at the front desk.
 - i. No more than one essential caregiver visitor may be designated per resident.
 - j. The policy does NOT prohibit essential caregiver visitor visits, if the specified resident to be visited is quarantined, tested positive, or showing symptoms of a communicable disease. Visits in these circumstances will require a higher level of Personal Protective Equipment (PPE) than standard surgical masks. The general visitation requirement that the facility has no new facility-onset cases of a communicable disease (for example COVID-19) is not applicable to visitation by essential caregiver visitors.
 - k. Weinberg Village is not required to provide for "facility-provided" COVID-19 testing if, and only if, it is based on the most recent CDC and FDA guidance. The cost of this testing cannot be passed on to the visitor.
 - l. Essential caregiver visitors must wear Personal Protective Equipment (PPE) per facility's Infection Control Policies. The PPE required must be consistent with the most recent CDC guidance for healthcare workers. At Weinberg Village the essential caregiver visitors shall wear the same PPE that staff wear to provide care or services to the resident.
 - m. Any changes to Weinberg Village's Essential Caregiver Visitor policies must be promptly communicated to affected residents and essential caregiver visitors.
- II. To facilitate visits by essential caregiver visitors upon a request from a resident or friend/family member:
- a. The resident (or their representative) will read and sign the policy and procedures. The acknowledgement of the signature represents that the essential caregiver visitor will abide by the policies set forth in this document.
 - b. The essential caregiver visitor must immediately inform the facility if they develop symptoms consistent with a communicable disease within 24-hours of their last visit at the facility.
 - c. Essential caregiver visits may take place in the resident's room or a designated area determined by Weinberg Village.

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- III. When an essential caregiver visitor is scheduled to visit:
- a. Weinberg Village will thoroughly screen the visitor per the facility's infection control policy and procedure and document the name of the individual, date and time of entry, screening mechanism used and signature of visitor. Just as with staff entering the building, if the visitor fails the screening, the visitor CANNOT be allowed entry.
 - b. Weinberg Village will ensure that the required consents, and training and policy acknowledgements are in place.
 - c. Weinberg Village will ensure that the caregiver visitor has appropriate PPE if applicable.
 - d. Weinberg Village will monitor the essential caregiver visitor's adherence to policies and procedures.
 - e. If the essential caregiver visitor fails to follow the facility's infection prevention and control requirements, after attempts to mitigate concerns, Weinberg Village shall restrict or revoke visitation.
 - f. In the event the essential caregiver visitor's status is revoked due to the individual not following the facility's policy and procedures, the resident may select a different essential caregiver visitor who will be granted visitation rights upon proper vetting and agreeing to Weinberg Village's policies and procedures.